TELEPHONY TOOLBAR TRANSITION GUIDE

To provide an enhanced customer experience and maintain pace with innovation, the Comcast Business VoiceEdge™ Telephony Toolbar retires as of April 1, 2017. While we truly regret any inconvenience this may cause you, the majority of the Telephony Toolbar functionality is available through the Business VoiceEdge Portal and the Comcast Softphone. In addition, we are excited to announce new apps available to help you manage your business wherever you are:

TOOL	WHAT IS IT?	WHERE DO I GET IT?
Business VoiceEdge Portal	The Business VoiceEdge Portal allows you to manage Business VoiceEdge functions like Voicemail and Be Anywhere.	Navigate to the following link and enter your username and password: **https://voiceedge.comcast.com/** *If you don't have your credentials, call Comcast Business Customer Support: 877-761-7401.*
Comcast Softphone	The Comcast Softphone integrates with the Business VoiceEdge service and allows a computer to act as an office telephone, whether you're in the office or traveling. The Softphone extends the ability to use Business VoiceEdge anywhere, at any time.	Download from the Business VoiceEdge Portal: 1) Log into the Portal: **https://voiceedge.comcast.com/** *If you don't have your credentials, call Comcast Business Customer Support: 877-761-7401.* 2) Click on the Downloads tab and select Comcast Softphone. 3) Download and install the Softphone.
Comcast Business My Account App	The My Account App allows you to place and receive calls from your iPhone or Android mobile phones using your office phone number.	Download from the Apple or Android app stores by searching for "Comcast Business My Account," **OR** Using your mobile phone, download from the Business VoiceEdge Portal: 1) Log into the Portal: **https://voiceedge.comcast.com/** *If you don't have your credentials, call Comcast Business Customer Support: 877-761-7401.* 2) Click on the Downloads tab and select Mobile Download. 3) Download and install the Android or iPhone app.
Business VoiceEdge for Skype for Business	Integrates your office phone with Skype for Business. Allows you to click to call your contacts, see a user's phone status, and more.	Download from the Comcast Business Cloud Solutions℠ website: **https://upware.comcast.com** > **Comcast Voice Apps**
Business VoiceEdge for Google Chrome	Business VoiceEdge for Google Chrome allows you to click to call directly from your Google Chrome browser.	Download from the Comcast Business Cloud Solutions℠ website: **https://upware.comcast.com** > **Comcast Voice Apps**
Business VoiceEdge for Office 365 (Beta)	Business VoiceEdge for Office 365 allows you to click on phone numbers in email messages or calendar appointments to automatically place a phone call in Outlook Web App or Desktop.	Download from the Comcast Business Cloud Solutions℠ website: **https://upware.comcast.com** > **Comcast Voice Apps**

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